

HELP: 1-888-751-4086 (Tech Support)

1-866-894-0637 (FE)

GSPN

http://gspn3.samsungcsportal.com

PLUS ONE

http://my.plus1solutions.net/clientPortals/samsung

HOT TIPS

-Power On Problems: (pg. 3)

-Video Problems: (pg. 4)

Latest Firmware:

Please check Samsung.com for latest update!

2011 PDP Firmware for D6000, D7000 Series (T-MST5AUSC, 1009.2

■ Firmware for D6000, D7000 Series

- Version: 1009.2

- Folder Name: T-MST5AUSC

- Related Models: LED: D6000, D7000 Series

- Description:

Support 3D Explore and Compassion Apps

No Service Bulletins

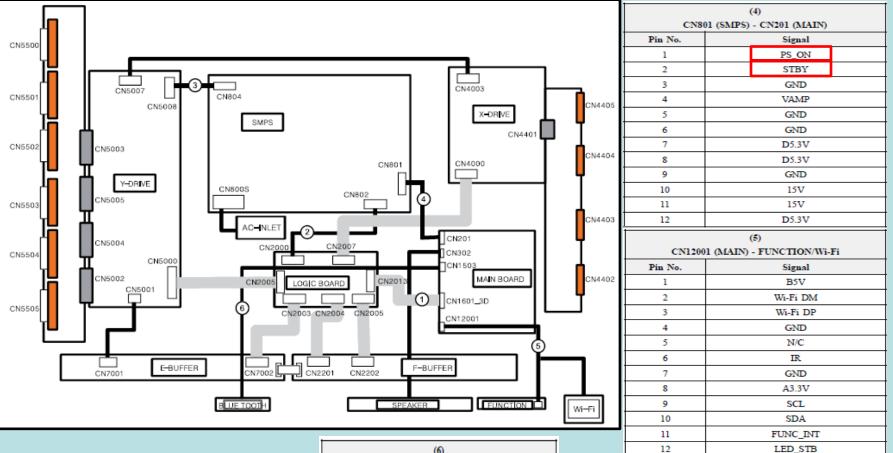
Please check GSPN for parts update!

Quick Parts List:

Version	Parts No	Short Description			
N202	BN44-00446A	Power PCB			
N202	BN94-04402L	Main PCB			
N202	BN96-16521A	Buffer E			
N202	BN96-16522A	Buffer F			
N202	BN96-16527A	Logic Main PCB			
N202	BN96-16528A	X Main			
N202	BN96-16529A	Y Main			
N202	BN96-16530A	Buffer X			
N202	BN96-17107A	RF module PCB			
N202	BN96-19070B	Function & IR PCB			
N202	BN96-19432A	Y Main Scan			
N202	BN96-17359A	Panel			
N202	BN96-16788A	Stand Guide			
N202	BN96-16807A	Front Cover			
N202	BN96-16825A	Rear Cover			
N202	BN96-18195A	Stand Guide Neck			
N202	BN96-18954C	Stand Base			
N202	BN40-00208A	Tuner			
N202	BN96-18070A	Speaker			
N202	BN96-18130H	LVDS Cable			
N202	4301-000103	Battery			
N202	BN96-09872R	Power Cord			

Fast Track Troubleshooting Manual





Power On Sequence:

1. STBY 5V (CN801, #2, 5v)

2. PS_ON (CN801, #1, 3.3v-0v)

3. VS_ON (CN802, #6, 0-3.3v)

4. Panel should illuminate briefly

			11		FUNC	_INT		
(6)			12	12		LED_STB		
CN1503 (MAIN) - B/T		(2)		(3)				
Pin No.	Signal	CN802 (SMPS) - CN2000 (LOGIC)		CN804 (SMPS) - CN5008 (Y-BOARD)				
1	Sync_In	Pin No.	Signal		Pin No.	Signal		
2	Sync_Out	1	D5.3V		1	Vs		
3	GND	2	D5.3V		2	Vs		
4	B/T_DP	3	GND		3	GND		
5	B/T_DM	4	GND		4	Vg		
6	A5V	5	PS_ON		5	GND		
7	FUNC_INT	6	VS_ON		6	Va		

PN51D6900DFXZA

Fast Track Troubleshooting Manual



"Troubleshooting"

Activating Power & Logic Board Test Patterns without Main Board:

- 1. Remove Power Cord to Panel
- 2. Short Highest 2 Pin #s on Logic Board Test Jig (Can be 4 Pin or 6 Pin)
- 3. Remove Power Connector at Main Board (keeping connection to SMPS)
- 4. Short "Power On" Pin to Circuit Ground on Power Connector to SMPS.
- 5. Connect Power Cord to Panel







Power Supply Trouble Shooting Notes:

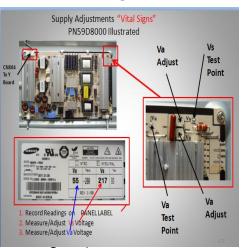
2010/2011 models

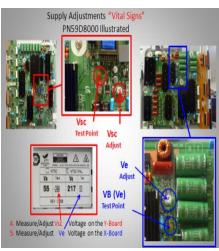
Will not be run with the "X" or "Y" main disconnected. The SMPS will shut down immediately. However if a meter is first connected to the test point when power is applied it will read the correct voltage briefly ting down. (You have enough time to check key before shutvoltages)

CAUTION: Do not reconnect any connectors to SMPS or Y/X Boards until power has been turned off long enough for Vs to drop below 10V or damage will occur to X or Y Boards.

SMPS Over Current Protection

If a short circuit occurs on either the VS or VA voltage lines, the SMPS stops operating, but should not fail. When the short circuit is removed from the source line, the Power Supply will operate normally again. Many SMPS Supplies are replaced needlessly!





Sample

"VITAL SIGNS"

When troubleshooting, It's very important to first check Vs, Va, Vsc & Ve If **Vs** is missing (0V), disconnect power and check for short. Use ohm meter to measure resistance while disconnecting Y-Board & X-Board supply feeds one at a time.

Turn Power On and Test SMPS with shorted connector removed for correct Vs voltage verification. (It may only come up briefly but to full level). Be careful not to reconnect power connectors until Vs falls below 10V.

If Va is low or missing, disconnect power connectors to Address Boards and Check to see if SMPS Supply is restored. (Note Va feed normally passes through the Y-Drive to the Address Boards (Logic Buffer Boards).

If Vsc is low or missing and Vs is OK, the failure is with the Y-Board since the Y-Board generates the Vsc voltage from the supplied Vs.

If Ve is low or missing and Vs is OK, the failure is with the X-Board since the Ve is generated by the X-Board from the supplied Vs. (Please note: In some rare cases the Ve is generated by the Y-Board fed to the X-Board.)

Other SMPS Voltages:

Check Low Voltage feeds to the Main Board and other supplied Assemblies.

PN51D6900DFXZA Fast Track Troubleshooting Manual

SAMSUNG

TROUBLESHOOTING VIDEO PROBLEMS

1. Verify Video Operation

- a) **Customer Picture Test** (if available)
- b) "Display" (If display is OK source is suspected)
- c) Substitute with known good Source (external DVD or Signal Generator)

2. <u>Using Test Patterns in Service Mode</u> - ENTERING SERVICE MODE –

Customer Remote:

- Power off
- 2. Mute, 182, Power

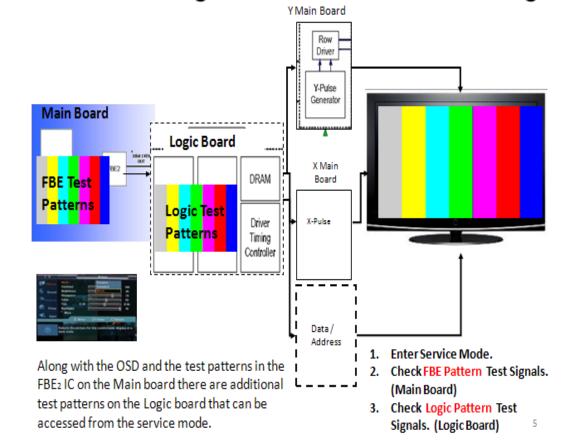
Service Remote:

- 1. Power On
- 2. Info, Factory

3. Determine cause

- a) If Logic pattern is NG; Logic board, Logic buffers or Panel are suspect.
- b) If FBE patterns is NG and Logic is OK; Main or LVDS cable are suspect.
- If both are OK it is likely a source issue.

2010 PDP Signal Path for Troubleshooting



PN51D6900DFXZA Fast Track Troubleshooting Manual



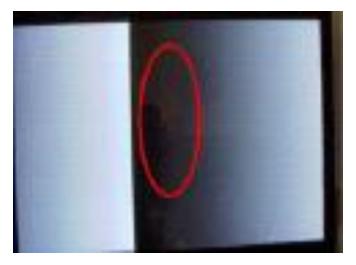
ALIGNMENTS & OPTION BYTES:

- Check/Adj. VS, VA, VE, & VSC according to Panel Label and Diffusion test. (see bulletins for any special notes before making changes)
- 2. Check/Set Option Bytes:
 - ENTER SERVICE MODE -
 - a) Customer Remote: Power off; Mute, 182, Power On
 - b) Service Remote: Power On; Info, Factory

Model Code	PN51D6900DFX	ZA						
	Option							
Side Label	Туре	Model	Tuner	Light Effect	Ch Table	Country	Front Color	
N201	51DSArD	PD6900	SI_ATC	OFF		USA	P-W-VIO	
N202	51DSArD	PD6900	SI_ATC	OFF		USA	P-W-VIO	

DIFFUSION TEST/ADJ. (cell miss-firing, older units)

- Allow the unit to warm up 15 to 20 minutes
- Access the Burn Protect Sig. Pattern in Cust. Menu.
- -Adjust the Vs volts until screen errors are gone in
- both dark and bright areas.
- Adjust the Vs volts within +/- 10V on the panel label.



SPECIAL NOTES:

See bulletin "Red Dots" for correction/ adjustments for this model.